



HA HA Signs

Frequently Asked Questions

What form of payment do you accept?

We accept check, cash, and payments made via [PayPal](#). If paying by check please make check payable to Shellie Stamper. Payment must be made prior to the deliver of your yard card display. NOTE: Returned checks will be charged a \$30.00 NSF fee and must be paid in cash prior to the delivery/setup.

Are reservations required?

Reservations are recommended, but not required. We do ask for at least a 24-hour notice before you would like your sign delivered. If calling within 24-hours of requested delivery, you may still call us as we may be able to accomodate your needs.

What about bad weather?

Our yard signs are weatherproof; mostly made from coroplast material which holds up to bad weather. High winds can be a hazard especially if renting an inflatable.

How are your displays set up? Do you require anything from the renter?

Our lawn displays are put into the ground with metal stakes leaving no damage to the victims yard. If renting

an inflatable you must provide an extension cord, plugged in, running to the location. If an extension cord is not provided we cannot set up the inflatable. Barring inclement weather in which we may ask you to take the display down, DO NOT attempt to rearrange the display in any way. HAHA Signs cannot be held liable for any damages or injuries relating to the rental.

What time and days do you deliver?

We deliver 7 days a week and you can call any day during the hours of 9:00AM-9:00PM. We setup the display between the hours of 9:00PM-6:00AM and pickup after 7:00PM the same day. Daytime delivery can also be arranged. You may also request a time when reserving your display. (NOTE: The times do not provide for 24 hour rental. If you need the display for a longer time period we do offer two or more day rentals.)

Do you offer delivery service?

We deliver to Shelby County and surrounding counties including Louisville and Frankfort. Delivery within a 20 mile radius of our office is free. Delivery charges outside the 20 mile radius may apply. You may also pick the signs up from our office, or a mutually agreed upon location, to avoid a delivery charge.

Do you deliver to apartments or townhouses?

We can deliver to townhouses as long as there is a grassy area in which we can setup the display. We need approval from the Property Management Company/Landlord/Leasing Agent, so call them first to ensure that it will not be a problem. When placing your order, please have that individual's name and number available. For various reasons we cannot deliver to apartment complexes.

Do you deliver to businesses or offices?

Yes, just as in townhouses above, we will need a grassy area and prior approval. (NOTE: We cannot setup on public property, on a right-of-way, or block the view of drivers.) For Businesses or Offices, we will deliver/setup prior to the arrival of the individual for whom the greeting is for and remove it at the "Close of Business" day.

Does someone have to be home during delivery and pick-up?

Since we try to be as secretive as possible, no one needs to be home.

Where is your office located?

We are located in Shelbyville, Kentucky. The heart of Shelby County.

What if the signs are damaged?

Our signs have been successfully tested in wind and rain and have proven very durable. If however, you notice any damage as a result of severe weather, please notify us immediately. Our signs are not designed to withstand climbing by children. Please, for your child(ren)'s safety, do not allow them to play on or near the sign. If any vandalism or theft occurs, please contact us immediately. The renter can be held liable for any damages or theft.

What is your refund policy?

All yard rentals must be paid in advance. You will receive a full refund if the following applies: you cancel your lawn rental at least 24 hours in advance or extreme weather conditions prevent us from setting up your display.

You will NOT receive a refund if any of the following applies:

- *The homeowner stops us from setting up the display.
- *The homeowner calls us and asks us to remove the display.
- *You give us less than 24 hours notice to cancel your order.
- *You have given us the wrong address or date.
- *We cannot set up the display because of a gated

community/security guard that will not allow us access.

*The homeowner has a dog loose on the property that will not let us on the property.

*A lack of grassy/gravel area to stake the signs.

*Or any other reason we cannot set up the display that is beyond our control.

For those surprise displays please let someone in the household know that we will be on the property that day, if at all possible. Note: You will be held liable for any sign damage or lawn display disappearance during the scheduled rental time.